

Georgia Vocational Rehabilitation Agency

Wednesday, September 9, 2026

Georgia Vocational Rehabilitation Services Board Meeting

Tom Wilson, Board Chairman

GVRS_Board@gvs.ga.gov



Georgia Vocational Rehabilitation Services

Board Meeting Agenda

10:45 am	RWS Tour & Lunch	<i>Todd McRae Director of Residential Services</i>
1:00 pm	Opening	<i>Tom Wilson GVRS Board Chair</i>
1:05 pm	Welcome and Remarks	<i>Tom Wilson GVRS Board Chair</i>
1:10 pm	Invocation & Moment of Silence for Officer Christopher D. Fisher	<i>Rev. Dr. Bob Patterson, Senior Pastor Warm Springs First Baptist Church</i>
1:20 pm	Roll Call and Agenda	<i>Tom Wilson GVRS Board Chair</i>
1:25 pm	Consent Agenda • Previous Board Meeting Minutes • FY 2027 Budget • Current Expenditure Report	<i>Tom Wilson GVRS Board Chair</i>
1:30 pm	Executive Director's Report	<i>Dr. Kirk Shook GVRA Executive Director</i>
2:00 pm	CSNA Report	<i>Sarah DeGraff, Genesis Castro, Robyn Crittenden, & Stephanie Lutz Deloitte Consulting LLP</i>
2:30 pm	Residential Updates	<i>Todd McRae Director of Residential Services</i>
2:50 pm	Success Stories	<i>Todd McRae Director of Residential Services</i>
3:10 pm	New Business/Old Business	<i>Tom Wilson GVRS Board Chair</i>
3:20 pm	*Public Comments/Adjournment • Ryan Farrell • Cheryl Stephens	<i>Tom Wilson GVRS Board Chair</i>



Georgia Vocational Rehabilitation Services

Sergeant Christoper D. Fisher

Warm Springs Police Department, Georgia

End of Watch: Tuesday, September 1, 2026

Sgt. Chris Fisher dedicated his life to serving others. He answered the call to protect and serve when it mattered most and ultimately made the greatest sacrifice a law enforcement officer can make.

We are deeply grateful for Sgt. Fisher's service to our community and for the dedication he showed in protecting and serving the Roosevelt Warm Springs campus and those we serve.

Please join us in a moment of silence as we honor Sgt. Fisher's life and service and offer our thoughts and prayers to his family, friends, fellow officers, and the entire community during this difficult time.



Georgia Vocational Rehabilitation Services Consent Agenda

- ❖ Previous Board Meeting Minutes Approval
 - ❖ June 10, 2026, Special Called Board Meeting Minutes
 - ❖ July 8, 2026, Special Called Board Meeting Minutes
- ❖ FY 2027 Budget
- ❖ Current Expenditure Report

Georgia Vocational Rehabilitation Agency FY2027 Budget

Category	Current Budget
Personnel Services	\$93,962,848.00
Regular Operating Expenses	12,063,684.00
Motor Vehicle Purchases	351,957.00
Equipment	1,189,491.00
Real Estate Rentals	5,618,853.00
Contractual Services	27,116,608.00
Cost of Goods Sold/Resales	1,422,994.00
Other	6,657,273.00
Capital Outlay	1,456,873.00
DAS Case Services	22,311,560.00
VR Case Services	63,896,979.00
Total Budget	\$236,049,120.00

Georgia Vocational Rehabilitation Agency

Current Expenditure Report

Category	Current Budget	Total Expenditures	Percent to Budget
Personnel Services	\$93,962,848.00	\$13,868,452.00	15%
Regular Operating Expenses	12,063,684.00	1,325,931.00	11%
Motor Vehicle Purchases	351,957.00	118,646.00	34%
Equipment	1,189,491.00	-0-	0%
Real Estate Rentals	5,618,853.00	975,276.00	17%
Contractual Services	27,116,608.00	4,076,201.00	15%
Cost of Goods Sold/Resales	1,422,994.00	764,105.00	54%
Other	6,657,273.00	382,699.00	6%
Capital Outlay	1,456,873.00	126,294.00	9%
DAS Case Services	22,311,560.00	2,396,368.15	11%
VR Case Services	63,896,979.00	9,552,984.49	15%
Total Expenditures	\$236,049,120.00	\$33,586,956.64	14%



**As of 7/31/2026*

Georgia Vocational Rehabilitation Agency

Wednesday, September 9, 2026

GVRs Board Meeting Executive Director's Report

Kirk Shook, Ed.D, Executive Director
Kirk.Shook@gvs.ga.gov



Georgia Vocational Rehabilitation Agency

Executive Director Updates

July 16 – September 8, 2026

External

- 6 legislator meetings
- 1 meeting with Congressional office
- Panelist at Senior Living Workforce Symposium
- Speaker at National Federation of the Blind of Georgia Conference
- Advocacy Group Meetings—Georgia Council for the Blind, Georgia Advocacy Office, Georgia Association of Training, Employment, and Supports, GCDD
- Provider Town Hall; Visits to FODAC and Tommy Nobis Center
- State Workforce Development Board Meeting in Rome

Internal

- 15 field office visits
- Visited both RSW and CSC
- Visited Griffin BEP Warehouse
- Agency-Wide Leadership Charge
- Agency Town Hall



Georgia Vocational Rehabilitation Agency Executive Director Updates

July 16 – September 8, 2026

- Administration, *Stephanie Aponte*
- Executive Office, *Arlene Fowler*
- Fiscal, *Andrea Waddy-Willis*
- Human Resources, *Cynthia Robinson, Ph.D*
- Information Technology, *Travis Trimble*
- General Counsel, *Zain Farooqui*
- Programs, *Deana Brown*

Georgia Vocational Rehabilitation Agency Executive Director Updates

July 16 – September 8, 2026

Executive Office, *Arlene Fowler*

- **Constituent Concerns** – Developed a more consistent method for tracking, reporting, and responding to constituent concerns.
- **Executive Leadership Open Table** – An informal opportunity for ELT members to connect, share ideas, and enjoy lunch together.
- **Strengthening Communication and Trust** – Building a culture of open, timely, consistent, and transparent communication that strengthens trust among employees, leadership, clients, providers, and stakeholders.

Georgia Vocational Rehabilitation Agency Executive Director Updates

July 16 – September 8, 2026

- Fiscal, *Andrea Waddy-Willis*
 - Fiscal 2028 Budget & Bond Request: submitted flat budget for 2028
 - State of Georgia new ERP system: GA@WORK

Georgia Vocational Rehabilitation Agency Executive Director Updates

July 16 – September 8, 2026

Information Technology, *Travis Trimble*

- **HR Software Applications and Forms** – IT is working with HR to improve software applications and forms to streamline processes, reduce manual effort, improve accessibility, and ease of use.
- **GA@Work Integrations** – Adjusting integrations and processes as needed to support Fiscal and HR requirements.
- **Agency-Wide Laptop Refresh** – The initial pilot devices have been deployed to key areas throughout the agency for final testing and evaluation.
- **Case Management System** – Currently in the procurement process.
- **Security / Single Sign-On (SSO)** – Improving the security and usability of several applications used by staff through the implementation of Single Sign-On.
- **Continuous Accessibility Improvements** – Continuing to improve the accessibility of agency applications and website content. Our goal is not simply to meet WCAG compliance requirements, but to go beyond and ensure our technology is genuinely accessible and usable.
- **Online Referral Portal Modifications** – Implemented updates to the online referral portal to better capture the information needed by VR, improving the quality and usefulness of information received through the referral process.



Georgia Vocational Rehabilitation Agency

Executive Director Updates

July 16 – September 8, 2026

Programs, *Deana Brown*

- **Business Enterprise Program (BEP)**
 - 1. Updated BEP Rules, Regulations, Policies, and Procedures**
 - Partnered with Committee of Blind Vendors
 - Clear expectations
 - Current operational needs of both vendors and BEP
 - 2. Advanced Business Operations and Accountability**
 - Resources to manage businesses effectively
 - Vendor self-reporting, electronic payment systems, financial reporting
 - 3. Expanded BEP Opportunities in Savannah**
 - 2 new locations
 - Business ownership, economic independence



Georgia Vocational Rehabilitation Agency Executive Director Updates

July 16 – September 8, 2026

Programs, *Deana Brown*

- **Client Services**

- 1. Expanding Sensory Services**

- Increasing dedicated counselors for blind, low-vision, deaf, hard-of-hearing
- Counselor for Georgia Academy for the Blind
- Counselor for Atlanta Area School for the Deaf

- 2. Expanding Inclusive Post-Secondary Education Program Services**

- Addition additional counselor
- Supports statewide coordination, earlier engagement, continuity of services

- 3. Strategic Improvement Plans**

- Data reviews
- Measurable outcomes
- Providing appropriate and timely services



Georgia Vocational Rehabilitation Agency

Executive Director Updates

July 16 – September 8, 2026

Programs, *Deana Brown*

- Program Support
 1. **Improving Access to Transportation**
 - GoGo Technologies
 - Created GVRA Dashboard
 2. **Assistive Work Technology: Workplace Evaluations**
 - Fyzical Therapy & Balance Center, Cordele, Georgia
 - Rural Georgia

Georgia Vocational Rehabilitation Agency

Agency Spotlight – Employee of the Month – May 2026



Tracy Stepney, Assisive Work Technology (AWT) Manager, has dedicated nearly two decades to advancing accessibility and independence for individuals with disabilities. Throughout her career in the field of Assisive Technology, she has approached each day with the same enthusiasm, passion, and commitment that she brought on her first day with the agency.

“The field of Assisive Technology allows the AWT team to be creative and innovative while bridging the gap between a person’s abilities and everyday life,” Tracy shares.

What Tracy enjoys most about her role is the opportunity to enhance independence and accessibility for clients across education and employment settings. Seeing clients overcome barriers, achieve their goals, and experience success is one of the most rewarding aspects of her work.

She is blessed to lead a team of professionals who show up each day ready to serve clients and conquer the next challenge. “It is not always easy, but it is always worth it,” Tracy says. “If you love what you do, you will never work a day in your life.”

When asked about one opportunity you see for GVRA, Tracy shared a motivational message for staff inspired by the familiar computer command CTRL + ALT + DELETE. She encourages employees to apply these principles to their daily lives:

CTRL- Control Yourself - The only real control you have is over yourself, including your thoughts and your actions. Control yourself.

ALT - Alter Your Mindset - Alter your thoughts and actions to ensure your daily outcomes are positive. Remember, your attitude determines your altitude.

DELETE - Remove Negativity - Delete negative thoughts, actions, people, places, and things. Protect your energy.



Georgia Vocational Rehabilitation Agency

Agency Spotlight – Employee of the Month – June 2026



Yashica Finch, Billing Supervisor for the College Park Office, exemplifies the qualities of an outstanding employee through her unwavering dedication, professionalism, and commitment to excellence. As a Billing Supervisor, she consistently goes above and beyond her responsibilities, making a meaningful impact not only within her team but across the entire state of Georgia.

She serves as a trusted resource for Post-Secondary Training (PST) technical assistance, providing counselors with clear, accurate, and timely guidance on complex processes. She takes pride in using her knowledge to help staff effectively support the clients they serve.

In addition to her formal responsibilities, she manages the statewide PST Technical Assistance and Group Authorization Technical Assistance group chats, which are used daily by employees seeking support and clarification. She prioritizes responding with patience, professionalism, and detailed explanations, often serving as a first point of contact for staff in need of assistance. Her goal is to help employees confidently navigate procedures and maintain continuity of services statewide.

She also supports Office Assistants and Administrative Assistants through Group Authorization processes by taking the time to explain procedures thoroughly, answer questions, and provide individualized support. She is passionate about helping others grow in their roles and believes that strengthening employee knowledge ultimately improves the quality of service provided to clients.

Through her leadership, technical expertise, and commitment to helping others succeed, she has proven to be a reliable and valuable resource to staff across GVRA. She approaches her work with a positive attitude, a collaborative spirit, and a dedication to excellence that aligns with the agency's mission and values.



Georgia Vocational Rehabilitation Agency

Agency Spotlight – Employees of the Month – July 2026 (Tie)



Stephanie Brazziel, Rehabilitation Counselor 3 for the Milledgeville Office, is originally from a small rural town in Georgia, where she developed a strong appreciation for community, service, and helping others. She earned her Master's degree in Rehabilitation Counseling and Case Management in 2019 and is a proud United States Air Force veteran.

Before joining GVRA, Stephanie held several positions with FedEx before returning to Georgia to care for her mother. Although she initially planned to pursue a graduate degree in social work, she discovered the Rehabilitation Counseling and Case Management program at Fort Valley State University. After completing the program, she gained valuable experience through internships with GVRA in the Macon and Columbus offices before joining the agency following the COVID-19 pandemic. Throughout her career, she has been mentored and inspired by the dedicated and experienced professionals at GVRA.

Stephanie enjoys building meaningful relationships with clients through conversation and getting to know them as individuals. She also values the opportunity to learn from her colleagues across GVRA and finds great fulfillment in coaching and supporting fellow counselors within her office.

Stephanie is inspired by the life-changing impact GVRA has on the individuals it serves. She recognizes that while staff members may see their work as carrying out daily responsibilities, clients often experience something much greater—a renewed sense of hope and someone who truly sees and believes in their abilities. Witnessing those moments reminds her of the importance and purpose behind the work she does every day.



Georgia Vocational Rehabilitation Agency

Agency Spotlight – Employees of the Month – July 2026 (Tie)



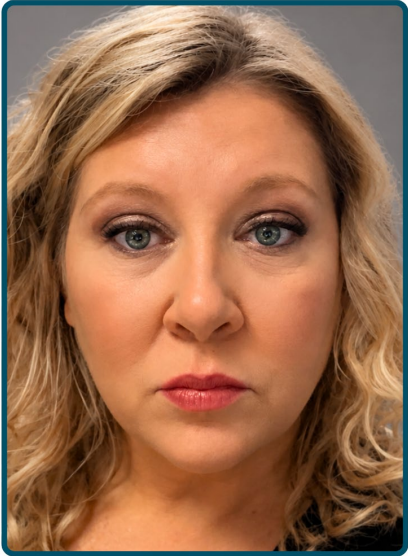
Jennifer Creamer, Dorm Advisor for the Cave Spring Center, a dedicated and dependable employee who takes pride in delivering quality work and building positive relationships with colleagues and the students we teach. She approaches every challenge with professionalism, creativity, and a willingness to learn, always looking for new ways to improve herself and contribute to team success. Known for her strong work ethic, adaptability, and positive attitude, she strives to make a meaningful impact while continuing to grow both personally and professionally.

Before joining GVRA, Jennifer worked as a Returns Coordinator at Mohawk. Although she was successful in her role, she couldn't shake the feeling that she was leaving an important part of herself behind. She had dreams, aspirations, and a passion for making a difference in people's lives. Choosing to follow that passion led Jennifer to GVRA, where she now has the privilege of helping others grow, build confidence, and work toward greater independence.

Jennifer finds working with GVRA incredibly rewarding because it gives her the opportunity to serve, connect with, and inspire students as they grow in the areas of life that matter most to them. One of her greatest passions has always been encouraging others through positive thinking while helping them develop the confidence and independent living skills they need to succeed. Being part of each student's journey and watching them discover their potential is both meaningful and fulfilling.

Georgia Vocational Rehabilitation Agency

Agency Spotlight – Employees of the Month – August 2026



Amanda Green, Work Based Learning Specialist for the Roosevelt Warm Springs Institute, served the citizens of Warm Springs for 18 years. Amanda says it was an easy decision to continue serving others through her work with GVRA and Roosevelt Warm Springs.

What Amanda enjoys most is helping students achieve their goals and recognize their strengths. In her role as a Work Based Learning Specialist at RWS, she has the opportunity to build relationships, create partnerships and opportunities, and help students prepare for life and employment after leaving RWS.

Joining GVRA has allowed Amanda to be part of a team that makes a lasting difference in the lives and futures of students. For her, being surrounded by colleagues who share that same commitment and mindset is what makes the work so meaningful.

Amanda enjoys watching students build their confidence and begin to realize what they are capable of achieving. Whether she is helping a student prepare for an interview, complete CWAT, visit potential employers, or learn how to budget once they secure a job, she values being part of those important milestones. She states that being a small part of those successes is the most rewarding part of what "We" do.

The students are at the heart of what motivates Amanda every day. She is passionate about helping each student leave RWS feeling prepared, confident, and excited about what comes next.



Georgia Vocational Rehabilitation Agency

Wednesday, September 9, 2026

GVRs Board Meeting CSNA Report

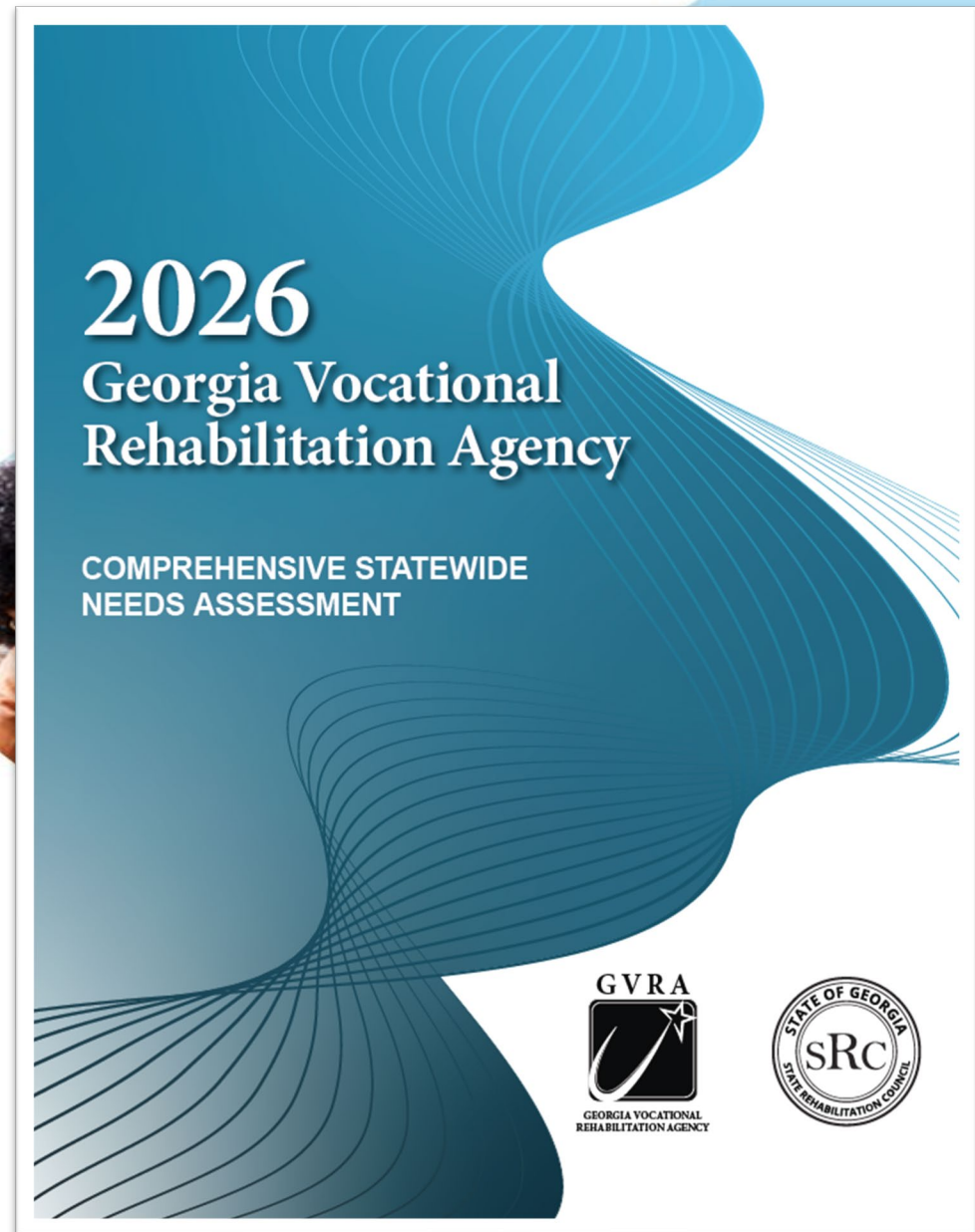
Sarah DeGraff, Deloitte Consulting, LLP
Genesis Castro, Deloitte Consulting, LLP
Robyn Crittenden, Deloitte Consulting, LLP



2026 GVRA Comprehensive Statewide Needs Assessment

Findings & Recommendations
Briefing to GVRA Board

September 9, 2026



Agenda

- 1 Why We're Here: Purpose of the 2026 CSNA

- 2 Our Approach: Engagement by the Numbers

- 3 Cross-Cutting Themes Across All Populations

- 4 Progress Since the 2023 CSNA

- 5 Recommendations Summary

Why We're Here: The Purpose Behind the CSNA

Federal law requires GVRA and the SRC to jointly assess vocational rehabilitation needs every three years — and to use the findings to shape the State Plan.

LEGAL REQUIREMENT

The Rehabilitation Act of 1973, as amended by WIOA, requires every state VR agency and its State Rehabilitation Council to jointly conduct a Comprehensive Statewide Needs Assessment (CSNA) at least once every three years.

The CSNA must assess the needs of five priority populations and topics defined by Section 101(a)(15) and 34 CFR 361.29, and its findings must directly inform the goals, priorities, and strategies of the Unified State Plan.

FIVE FOCUS AREAS

- 1** Individuals with the most significant disabilities, incl. supported employment
- 2** Individuals who are minorities or have been unserved / underserved
- 3** Individuals served through other workforce development components
- 4** Youth and students with disabilities, incl. Pre-ETS
- 5** The need to establish, develop, or improve Community Rehabilitation Programs (CRPs)

Our Approach: Engagement by the Numbers

The 2026 CSNA drew on a substantially larger and more diverse evidence base than prior cycles — combining primary data collection with a detailed environmental scan.

1,894

Valid survey responses

9

Focus groups

36

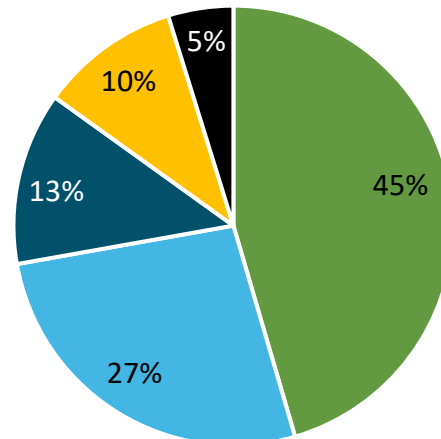
Focus group participants

8

Weeks survey open to the public

SURVEY AUDIENCE DISTRIBUTION

■ Individuals with disabilities	844
■ Family members / caregivers	496
■ Professional stakeholders	236
■ Employment service providers	191
■ Employers	89



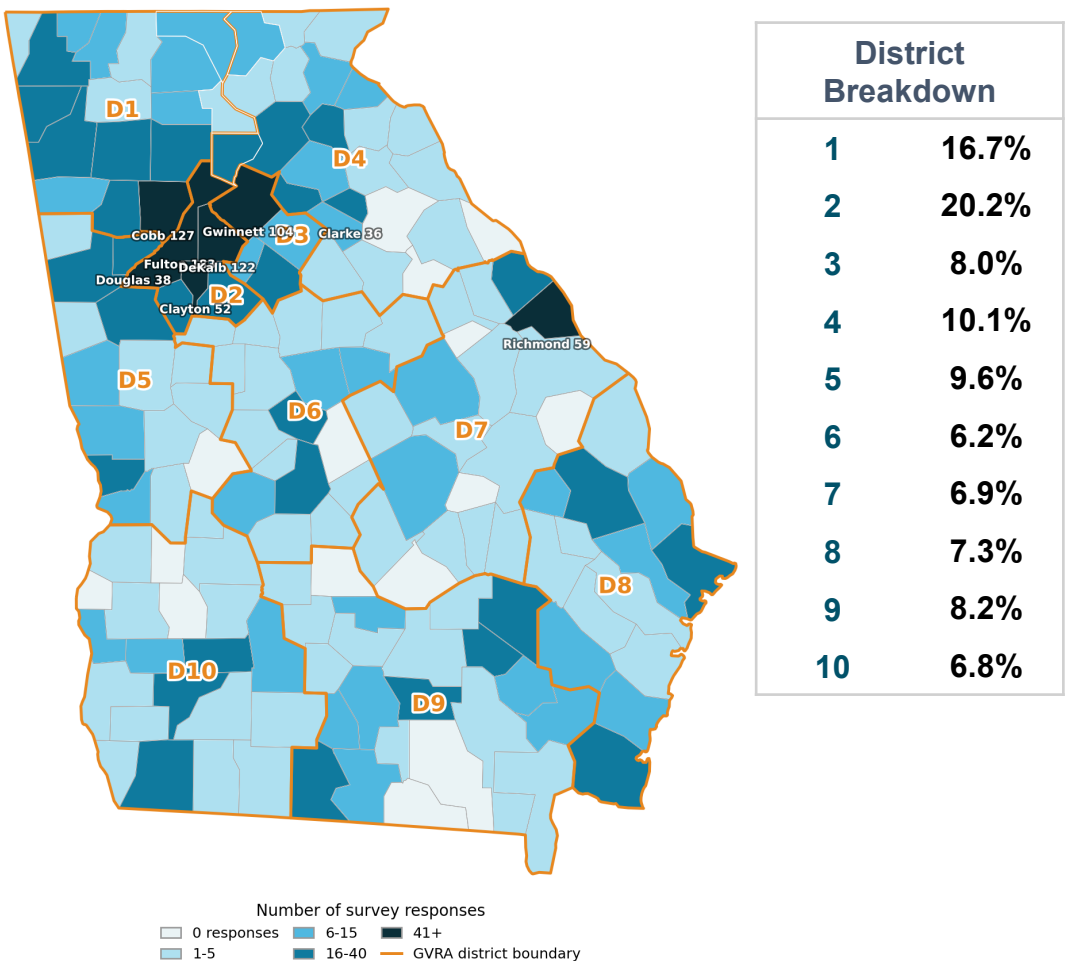
A BROADER EVIDENCE BASE

- **600** of **1,894** survey responses sourced through Qualtrics Edge Audience, reaching individuals outside GVRA's existing networks
- **9** focus groups spanning CRPs, blind/low-vision clients, transition professionals, Project SEARCH, workforce partners, Deaf/HoH client, employers, parents/caregivers, and youth
- **Environmental scan** of ACS, BLS, SSA, GaDOE, and GVRA's own SFY24–SFY26 case management data
- **Longitudinal comparison** against the 2020 and 2023 CSNAs and the State Plan Mid-Term Update

Our Approach: Engagement by the Numbers

The 2026 CSNA drew on a substantially larger and more diverse evidence base than prior cycles — combining primary data collection with a detailed environmental scan.

Survey Response Distribution by County and GVRA District



IWD Impairments (Multi-select)

Depression/anxiety	38.6%
Learning disability	20.4%
ADHD	19.7%
PTSD	19.3%
Arthritis or joint injury	18.8%
Chronic pain	18.6%
Autism	16.6%
Nerve/muscle conditions	16.1%
Other	15.9%
Other mental health condition	15.5%
Back/neck condition	15.0%
Blindness/low vision	14.7%
Respiratory conditions	10.5%
Deafness/loss of hearing	8.8%
Diabetes/kidney disease	8.6%
Autoimmune conditions	7.5%

Cross-Cutting Themes Across All Populations

Speaker: Genesis

A small number of themes surfaced consistently across nearly every population group, survey response, and data source reviewed this cycle.



Awareness is up, but engagement hasn't caught up yet

64.9% of employers know GVRA, but only 35.6% received a service. Lack of awareness is still the #2 barrier overall (36.0%).



Staff retention is the lowest-rated dimension through a period of hiring

Although the counselor workforce grew 38% (123→170 filled positions), only 51.9% rate retention positively



Timeliness is a trust issue, not just a metric

Clients average 73–76 days to first service, and only ~60% rate clarity on next steps and timeliness positively.



Fear of losing benefits still shapes decisions to seek employment

28.4% cite fear of losing SSI/SSDI, which is the 3rd straight cycle this has surfaced as a top barrier.



Transportation is (again) the #1 barrier

Cited by 47.1% of respondents, raised in every focus group, and a top barrier in 2020, 2023, and 2026.

Progress Since the 2023 CSNA

GVRA has taken real, documented action on nearly every major 2023 recommendation and 2026 stakeholders validate progress from some of these investments directly, while some issues continue to persist.

WHAT'S WORKING

✓ Transition Liaisons

Expanded staffing; parents credit liaisons with improving school communication.

✓ Outreach & Visibility

SenseAbility Week, GVRA Day at the Fair, Chamber partnerships strengthened employer relationships.

✓ Specialty Caseloads

Blind/Low Vision, Deaf/HoH, and Supported Employment units were created in PY24.

✓ CRP Communication

Quarterly provider forums draw ~95% participation; weekly office hours are now a standing practice.

WHAT PERSISTS

● Fear of Losing Benefits

This was a top barrier in 2020 and 2023; Clients highlighted the need for staff to be more aware of how employment impacts benefits

● Specialty Access Gaps

Units exist, but Blind/Low Vision and Deaf/HoH groups still report reduced access to appropriate case management.

● CRP Financial Sustainability

Communication has improved; but reimbursement rates and authorization delays negatively impact service delivery .

● Transportation

Ranked at/near the top in 2020, 2023, and 2026 which is consistent with national trends.

Recommendations Summary

These seven areas group related recommendations spanning outreach, staffing, service delivery, and access into a coordinated set of priorities



Awareness, Employers & Referrals

Publish a plain-language org chart and statewide messaging toolkit; formalize referral roles with partner agencies; expand employer engagement capacity.



Staff Retention & Continuity

Standardize case-transition protocols, add counselor recognition/advisory channels, reduce admin. burden, and track exit-interview data.



Timeliness & Communication

Map authorization-to-service pathways, set targets, and track KPIs by district, disability type, priority, and vendor type.



Specialized Services & Supported Employment

Verify specialty-caseload coverage by region and expand SE through interdisciplinary case-staffing and faster assistive-technology turnaround.



Expanding Access to Key Groups

Close the 18–25 transition-age gap and reduce language, cultural, and digital-access barriers with paper application and IPE options.



CRP Capacity & Accountability

Map county-level gaps to target rural shortages, implement recurring rate-review processes, and build a provider learning collaborative.



Transportation & Benefits

Map transportation barriers, streamline GVRA-controlled mileage reimbursement and authorization, and expand benefits counseling partnerships.



50.4%

Of respondents highlighted a **lack of clear information about available services** as a top challenge in accessing employment services in Georgia

Thank you for your time and attention!

Questions and discussion welcome.



Georgia Vocational Rehabilitation Agency

Wednesday, September 9, 2026

GVRs Board Meeting Residential Updates

Todd McRae, Director of Residential Services

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Elizabeth (Niki) Watts, Assistant Director RWS Vocational Services

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Bariman (Bari) Brown, Assistant Director RWS Campus Life

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Katherine (Katie) Brown, Assistant Director RWS Transition Initiatives

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William Clowers, Assistant Director of Property & Facilities

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Scott Burckbuchler, Ph.D, RWS Financial Administrator

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G V R A



#RWS-2.0

Georgia Vocational Rehabilitation Agency

Residential Performance Indicators

532



Applications
Received

532



Applications
Reviewed

244



Students
Enrolled

1,053



Industry
Certifications
Earned

25



Employer
Partners

49%



Employment
Placements

74



Counties
Represented

Georgia Vocational Rehabilitation Agency

Residential Program Updates

Hospitality Culinary Lab



Construction



Pharmacy Tech



Driver's Education



Georgia Vocational Rehabilitation Agency

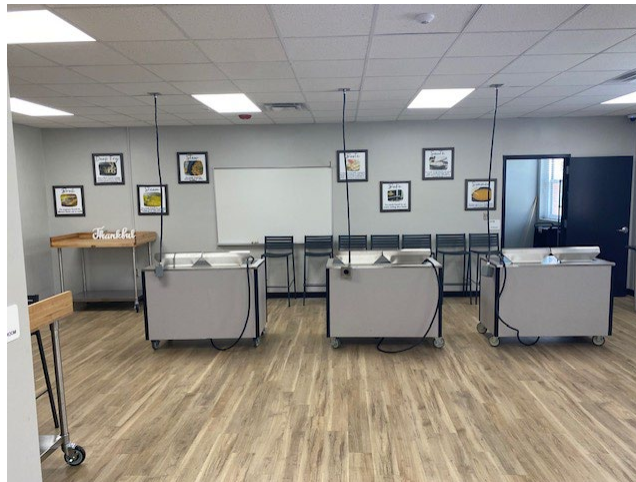
RWS 100th Anniversary Celebration



Georgia Vocational Rehabilitation Agency

Bond Project Updates

Hospitality Kitchen Training Area - Complete



Georgia Vocational Rehabilitation Agency

Bond Project Updates

Construction Pathway - Complete



Georgia Vocational Rehabilitation Agency

Bond Project Updates

Enhancing Student Services & Campus Accommodations



Builders & Kress Halls



Punch List Stage
Door hardware
FFE



Georgia Vocational Rehabilitation Agency

Bond Project Updates

Modernizing Historic Campus Landmarks

 Georgia Hall – Phase 1



Georgia Vocational Rehabilitation Agency

Project Updates

Enhancing Student Services

 Bradley Cottage



First Punch List Stage



Georgia Vocational Rehabilitation Agency

Project Updates

Enhancing Student Services

 Schoolhouse Renovation



**Projected to start Phase 1 and 2 in
September**

Georgia Vocational Rehabilitation Agency

Wednesday, September 9, 2026

GVRs Board Meeting Cave Spring Center Updates

Greg Teems, Cave Spring Center Manager
Greg.Teems@gvs.ga.gov



Georgia Vocational Rehabilitation Agency Cave Spring Center

***Serving Our Community
Preparing Students for Work
Building Independence***

- High School Pre-ETS Services
- SWTCIE
- Career and Employment Training



Georgia Vocational Rehabilitation Agency Cave Spring Center Updates

Retail Pathway

16 Students Enrolled

Three Certificates Offered through NRF:

- Customer Service
- Retail Industry Fundamentals
- Business of Retail



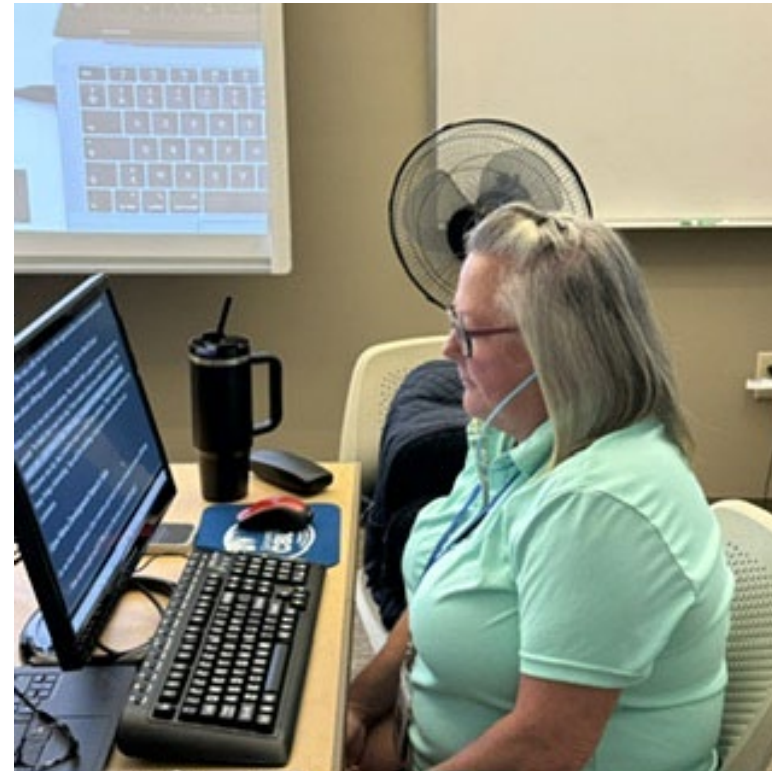
Georgia Vocational Rehabilitation Agency Cave Spring Center **Work Based Learning**



Georgia Vocational Rehabilitation Agency Cave Spring Center

Business Enterprise Program

- Chicago Lighthouse Curriculum/Certification
- ServSafe Manager Certification
- Job Shadowing/Internships



Georgia Vocational Rehabilitation Agency

Wednesday, September 9, 2026

GVRs Board Meeting Success Stories

Todd McRae, Director of Residential Services

Todd.McRae@gvs.ga.gov



Georgia Vocational Rehabilitation Agency

Student Success Stories

- Landon Evans, Cave Spring Center
- Angel Guest, Roosevelt Warm Springs Institute
- Bridging the Gap (BTG) Summer Dreamers' Camp
- [Cameron's Reflection](#)

Georgia Vocational Rehabilitation Services

GVRB Board New Business & Old Business

Tom Wilson, Chairman

GVRB_Board@gvs.ga.gov



Georgia Vocational Rehabilitation Services

GVRS Board Public Comments & Adjournment

Tom Wilson, Chairman

[GVRS Board@gvs.ga.gov](mailto:GVR Board@gvs.ga.gov)



Georgia Vocational Rehabilitation Services Board

Public Comment

- Ryan Ferrell, Vocational Rehabilitation Consultant
CSRA Vocational Services
- Cheryl Stephens, GVRA Client