

Georgia Vocational Rehabilitation Agency

July 31, 2024

Provider Information Forum

Provider Management

providermanagement@gvs.ga.gov



Provider Information Forum Agenda

10:00 AM – 10:05 AM **Welcome**

10:05 AM – 10:20 AM **Introductions**

- Program Support
- Client Services

10:20 AM - 11:00 AM **Program Updates from Provider & Strategic Relations**

- School Assignments
- GVRA Day at the Fair

11:00 AM – 11:30 AM **Fiscal Compliance Updates**

- Provider Management Email Changes
- Emailing Invoices
- Notice To Providers
- Contracts for FY25

11:30 AM – 11:50 AM **Roosevelt Warm Springs**

- Updates on Programs
- Individual Job Placement Services

11:50 AM – 12:00 PM **Questions & Answers**



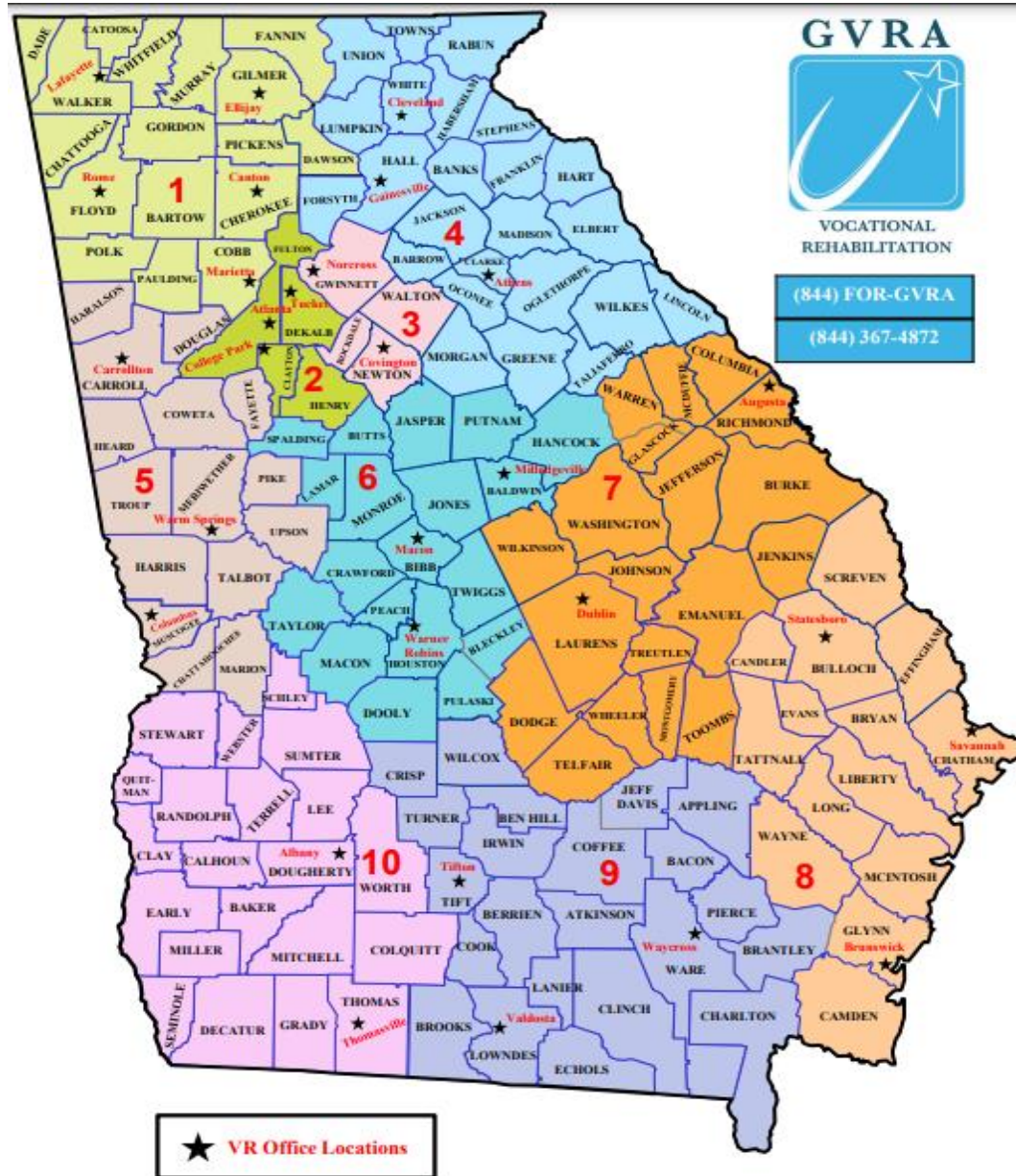
Program Support

- Policy and compliance merged with Program Support
- Jennifer Howell, Director
 - Policy and Compliance
 - Strategic Initiatives
 - Provider and Strategic Relations
 - Assistive Work Technology
 - Employment Services

Client Services

- Deana Brown, Director
 - Scott Hendricks, District Manager, District 1- Scott.hendirx@gvs.ga.gov
 - Tamika Wright, District Manager, District 2- Tamika.wright@gvs.ga.gov
 - Vacant, District Manager, District 3-
 - Shari Kaplan, District Manager, District 4- shari.Kaplan@gvs.ga.gov
 - Mark Gilreath, District Manager, District 5- mark.Gilreath@gvs.ga.gov
 - Alicia Campbell, District Manager, District 6- Alicia.Campbell@gvs.ga.gov
 - Vacant, District Manager, District 7
 - Lee Davis, District Manager, District 8- lee.davis@gvs.ga.gov
 - Catherine Phillips, District Manager, District 9- Catherine.Phillips@gvs.ga.gov
 - Vacant, District Manager, District 10

New VR District Map



Georgia Vocational Rehabilitation Agency

Program Updates

Jeff Allen, Provider and Strategic Relations Administrator

jeff.allen@gvs.ga.gov



School Assignments

- Working with client Services to update spreadsheet.
- Will have to providers by 8/6/24
- Continue to work with local offices around upcoming year.
- Expectation is still 750 new students
- Provider to work within the EcoSystem
- One unit of a particular Pre-ETS

Fair Day Details

Day: Wednesday, October 9, 2024
Location: State Fairgrounds, Perry, GA
Time: 10 am-9 pm
Rate: \$500 per student
Enrollment: 7/16/24-8/23/24

Additional info

- Each student will receive Fair Bucks with a value of \$15 for food at the fair and unlimited access to entertainment at the fair
- All groups will report directly to the GA state fairgrounds and will need to arrive at the East gate for entry. Packets including Fair Bucks, wristbands, passport, and run of show will be handed out there.
- Directions for parking, etc. will be sent out in mid to late September.

Process for approval

Attendance support for GVRA approved potentially eligible students only

- Providers should submit names of students to the local GVRA office and Provider Relations no later than **COB Friday, August 23 for consideration**
- For submission to Provider Relations please utilize this link to submit names: [GVRA Day at the Fair Registration Link](#)
- If the potentially eligible student does not have an existing PTS case with GVRA, provider will be responsible for obtaining the Parental Permission Form [PPF](#) and the IEP/504 plan to confirm eligibility
- GVRA Local office staff will provide approval or denial by September 6th for any student referred
- **ABSOLUTELY NO ADDITIONS WILL BE ALLOWED AFTER 8/23/2024**

Fair Day Itinerary

- 9:00am-10:00am Arrival time to fairgrounds at East Gate
- 10:00am Gates open for GVRA students
 - Receive passports, wristbands and run of show for the day
- 10:00am-2:30 pm Visit Fair touchpoints/obtain stamps for passport
- 1:00 pm- 2:00 pm Rally starts in the Arena
 - **Mandatory session**
- 2:00 pm Attendees are free to continue enjoying the fair.
- 9:00 pm Gates Close

***** Once Rally ends Providers are able to determine their departure time*****

Georgia Vocational Rehabilitation Agency

July 31, 2024

Fiscal Compliance

Fiscal Operations

VR_FiscalCompliance@gvs.ga.gov



FISCAL COMPLIANCE TEAM

Tawnya Reid

Fiscal Operations Supervisor

**Ayesha
Hussain**

**Della
Showers**

**Balaji
Nekkanti**

**Betty
McCants**



EMAILING YOUR FCS



- Changes to contract
- Check/ACH not received
- If clarity is need for a rejection on invoices submitted
- Update your provider information i.e (email address/payment remittance/ business name change)

DO NOT send to individual FCS's

VR_FiscalCompliance@gvs.ga.gov

NOTICE TO PROVIDERS



NOTICE TO PROVIDERS MONTHLY EMAILS

ALL Open Authorizations (**Week of the 1st**)

AND

ALL Aging Open Authorizations (**Week of the 15th**)

If no response is received by the 15th of the month OPEN AUTH's will be Cancelled

If no response by the 26th Aging authorizations will be cancelled .

- Individual Auth Invoices - upload in GVRA Vendor portal
- Group Auth Invoices- Send to FiscalService@gvs.ga.gov

Support Employment and IJPS Invoices



IT IS MANDATORY THAT PROVIDERS USE THE SUPPORTED EMPLOYMENT AND INDIVIDUAL JOB PLACEMENT SERVICES INVOICES THAT ARE ON THE PROVIDER MANAGEMENT WEBSITE.

PROGRESS REPORTS ARE A REQUIREMENT, NOT OPTIONAL, IF YOU WANT TO BE PAID.

CONTRACTS FOR FY25



EXPECT CONTRACT ROUTING TO BEGIN BY THE END OF AUGUST. IT IS IMPERATIVE THAT YOU REVIEW AND GET THEM SIGNED NO LATER THAN **SEPTEMBER 20TH FOR FINAL SIGNATURE AND LINKING CONTRACTED CODES TO PROVIDER PROFILE PRIOR TO OCTOBER 1ST.**

CONSOLIDATION OF CODES



- Annex Bs will look different
- Codes have been consolidated
- Some rates have been updated

Roosevelt Warm Springs



#RWS-2.0

Current PATHWAY Offerings

Low Voltage Wiring



Hospitality



Logistics/Warehousing



Certified Nursing Asst.
(C.N.A)



Auto Detailing



Retail (CVS)



Heavy Equipment
Operator

(Excavator & Bulldozer)

* * All program offerings allow for
the opportunity to earn nationally
accredited industry certifications ! *

*

New PATHWAY Options Coming soon

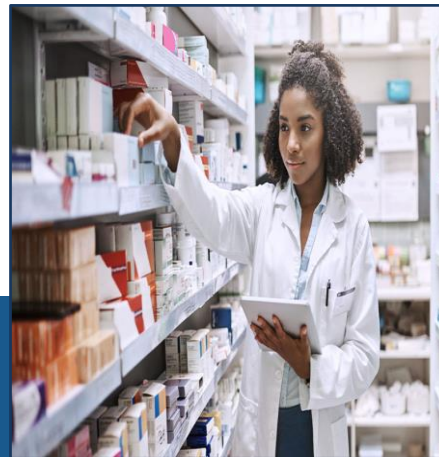
Construction Jumpstart

Components Including:

- Framing/Carpentry
- Light HVAC & Plumbing
- Landscape Maintenance & Design
w/ Small Engine Repair



Pharmacy Technician



Roosevelt Warm Springs Student Calendar 2024-2025

Fall Semester 2024

**July 30th - August 2nd:
Move-In/Student Orientation**

**Aug 5th:
Classes Begin**

**Sept 2nd: Labor Day
Holiday/Dorms Open**

**Oct 14th: Columbus Day
Holiday/Dorms Open**

**Nov 10th: Veteran's Day
Holiday/Dorms Open**

**Nov 22-Dec 1: Thanksgiving
Holiday/Dorms Closed**

**Dec 4th:
Last Day of Program**

**Dec 5th - 11th:
Transition Activities**

**Dec 12th
Graduation/Move-Out**

**Dec 16-31: Christmas
Holiday/Dorms Closed**

Spring Semester 2025

**Jan 2nd-6th:
Staff Preparation Days**

**Jan 7th-10th:
Move-In/Student Orientation**

**Jan 13th:
Classes Begin**

**Jan 20th: MLK Day
Holiday/Dorms Open**

**Mar 28 - Apr 5: Spring Break
Holiday/Dorms Closed**

**May 13th:
Last Day of Program**

**May 14th-21st:
Transition Activities**

**May 22nd:
Graduation/Move-Out**



Roosevelt Warm Springs

Roosevelt Warm Springs

Roosevelt Warm Springs Class Schedule: Spring 2024

Course/Instructors	Monday	Tuesday	Wednesday	Thursday	Friday
Logistics/Forklift (12) D. Beasley, J. Buggs	Class: 9:00 - 12:00 Lunch: 12:00 - 1:00 Class: 1:00 - 3:00	Class: 10:00 - 11:00 BlazeSports: 11:00-12:00 Lunch: 12:00 - 1:00 Class Lab: 1:00 - 3:00 Tutoring: 3:00 - 4:00	Class: 9:00 - 12:00 Lunch: 12:00 - 1:00 Class: 1:00 - 3:00	Class: 10:00 - 11:00 Tutoring: 11:00 - 12:00 Lunch: 12:00 - 1:00 Elective: 1:00 - 2:00 Class: 2:00-3:00 CTR: 3:00 - 4:00	Class: 9:00 - 12:00 Lunch: 12:00 - 1:00 Class: 1:00 - 3:00
Hospitality (16) G. Henderson, H. Flournoy, G. Webb	Class: 9:00 - 12:00 Lunch: 12:00 - 1:00 Class: 1:00 - 3:00	Tutoring: 9:00 - 10:00 Class: 10:00-12:00 Lunch: 12:00 - 1:00 Class: 1:00 - 2:00 BlazeSports: 2:00 - 3:00	Class: 9:00 - 12:00 Lunch: 12:00 - 1:00 Class: 1:00 - 3:00	Tutoring: 9:00 - 10:00 Class: 10:00-12:00 Lunch: 12:00 - 1:00 CTR: 1:00 - 2:00 Elective: 2:00 - 3:00	Class: 9:00 - 12:00 Lunch: 12:00-1:00 Class: 1:00 - 3:00
CVS / Retail (15) A. Lewis, D. Newman, L. Phillips, C. Huckaby	Class: 9:00 - 12:00 Lunch: 12:00 - 1:00 Class: 1:00 - 3:00	Tutoring: 9:00 - 10:00 Class: 10:00-12:00 Lunch: 12:00 - 1:00 BlazeSports: 1:00 - 2:00 Class: 2:00 - 3:00	Class: 9:00 - 12:00 Lunch: 12:00 - 1:00 Class: 1:00 - 3:00	Tutoring: 9:00 - 10:00 Elective: 10:00 - 11:00 Lunch: 11:00 - 12:00 CTR: 12:00 - 2:00 CTR: 2:00 - 3:00	Class: 9:00 - 12:00 Lunch: 12:00 - 1:00 Class: 1:00 - 3:00
Low Voltage Wiring (7) L. Tate, H. Williams	Class: 9:00 - 12:00 Lunch: 12:00 - 1:00 Class: 1:00 - 3:00	BlazeSports:: 9:00 - 10:00 Tutoring: 10:00 - 11:00 Lunch: 11:00 - 12:00 Class: 12:00 - 3:00	Class: 9:00 - 12:00 Lunch: 12:00 - 1:00 Class: 1:00 - 3:00	Elective: 9:00 - 10:00 Tutoring: 10:00 - 11:00 CTR: 11:00 - 12:00 Lunch: 12:00 - 1:00 Class: 2:00 - 3:00	Class: 9:00 - 12:00 Lunch: 12:00 - 1:00 Class: 1:00 - 3:00
C.N.A. (5) L. Dorman, Z. Powell, D. Talley	Class: 9:00 - 12:00 Lunch: 12:00 - 1:00 Class: 1:00 - 3:00	Class: 10:00 - 12:00 Lunch: 12:00 - 1:00 Class: 1:00 - 3:00 Tutoring: 3:00 - 4:00	Class: 9:00 - 12:00 Lunch: 12:00 - 1:00 Class: 1:00 - 3:00	Class: 10:00 - 12:00 Lunch: 12:00 - 1:00 Class: 1:00 - 3:00 Tutoring: 3:00 - 4:00	Class: 9:00 - 12:00 Lunch: 12:00 - 1:00 Class: 1:00 - 3:00
Auto Detailing (9) M. Dorman, D. Davis, C. Sizelove	Class: 9:00 - 12:00 Lunch: 12:00 - 1:00 Class: 1:00 - 3:00	Tutoring: 9:00 - 10:00 BlazeSports: 10:00 - 11:00 Lunch: 11:00 - 12:00 Class: 12:00 - 3:00	Class: 9:00 - 12:00 Lunch: 12:00 - 1:00 Class: 1:00 - 3:00	Tutoring: 9:00 - 10:00 CTR: 10:00 - 11:00 Elective: 11:00 - 12:00 Lunch: 12:00 - 1:00 Class: 12:00 - 3:00	Class: 9:00 - 12:00 Lunch: 12:00 - 1:00 Class: 1:00 - 3:00

Electives Taught by WBL Staff (Classes will meet in School House)

Week 1-4: Job Exploration

Weeks 5 - 8: Soft Skills

Weeks 9-12: Career Advancement

Weeks 13-16: Financial Literacy/Entrepreneurship

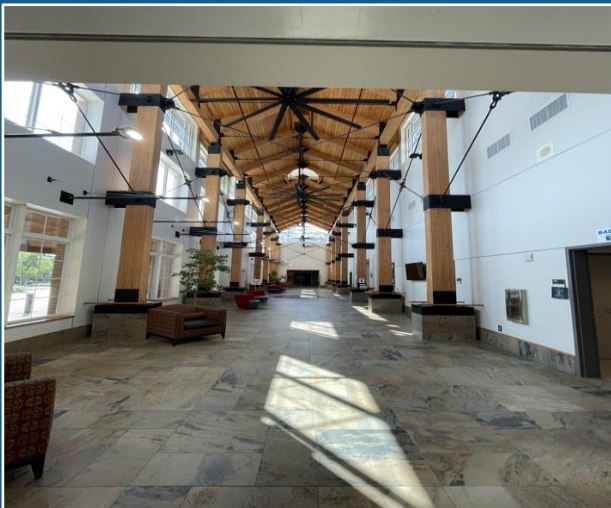
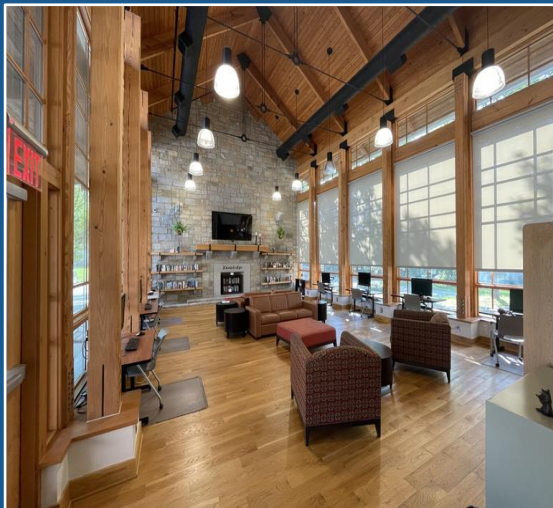
Tutoring Rosters:

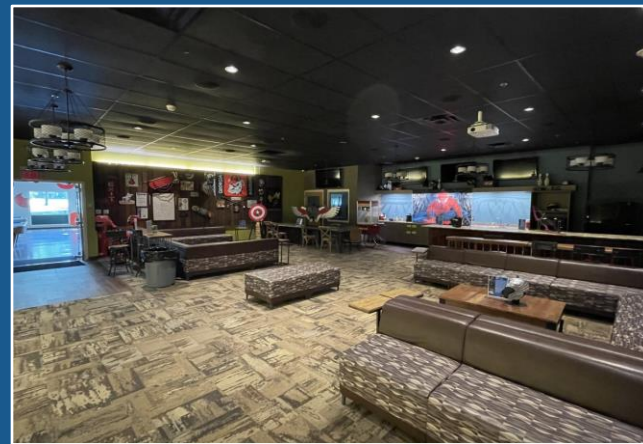
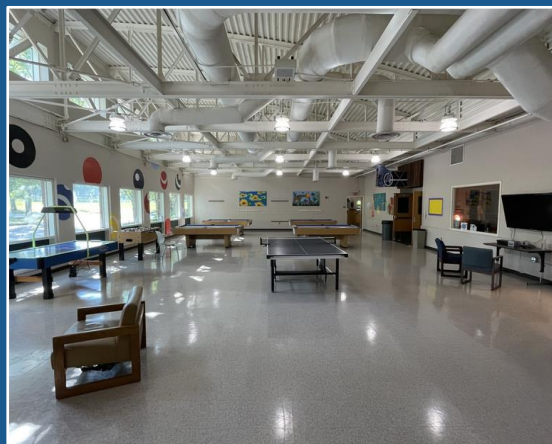
= K. Ferguson: Hospitality/Logistics

- J. Hendrix: Logistics/Retail

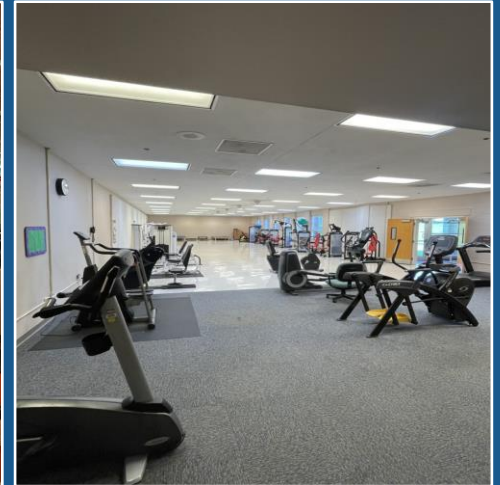
- B. Jenkins: Auto Detail/C.N.A./Low Voltage

Dorm Life





Center for Therapeutic Recreation (CTR)



More CTR and Campus Amenities



Transition Tour

- Specifically for high school students
- General overview of certification programs offered at RWS
- Tour of campus



TOURS

Parent -Student Tour

- Specifically for parents and their child
- Introduction to RWS
- Tour of Campus
- Exposure to certification programs



School Faculty Tour

- Specifically for teachers and school staff
- Gain better understanding of certification programs
- Tour of campus
- Learn key steps to begin process of transitioning a high school student to RWS



706-655-5000

Already a VR Client?

- Contact your VR counselor or reach out to RWS directly at rws.csc.referrals@gvs.ga.gov to receive an application for admission and information on admissions criteria
- Admission decision made within 10 business days of receipt of completed application and required supporting documents
- Clients will be notified directly by RWS staff of their admissions status (admissions packet if accepted to RWS, referral to local field counselor for additional supports if criteria is not met)



Not a VR Client?

- Contact Niki Watts at Elizabeth.Watts@gvs.ga.gov OR reach out to your local VR counselor
- RWS staff will work with applicant to determine if they are eligible for VR services and if they meet RWS admissions criteria (determination within 10 days)
- If the applicant is eligible for VR services and meets criteria for admissions, counselor will notify the client and work with them to develop an IPE
- If the applicant does not meet RWS criteria, they will be notified by RWS staff and the case will be transferred to local field office to develop an optional plan for supports.



Current Admissions Process

Find us on




Roosevelt Warm Springs Center - RWS

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 Following

 Message

 Search

July 31, 2024

Individual Job Placement Services

Todd McRae ,Assistant Director of Residential Services

Todd.McRae@gvs.ga.gov

Jeff Allen, Provider and Strategic Relations Administrator

Jeff.allen@gvs.ga.gov



Purpose:

- Overview and Description of Individual Job Placement Services
- Who is Qualified to Provide these Services
- Fees/Service Details

Individual Job Placement Services

Is an individualized approach to locating employment opportunities and assisting clients obtain employment that is consistent with the Individualized Plan for Employment and informed choice.

Providers will meet with the referred client, review their IPE and proceed with identifying employment opportunities. The expectation is that providers will assist the client in securing employment within 90 days of the referral date, as well as provide follow up services to ensure client maintains employment for 90 days.

Individual Job Placement Services

- Providers who fail to meet the 90 day employment requirement must initiate a meeting with the client and counselor to determine what are the next steps and whether it is appropriate for the provider to continue service delivery.
- If determination is made to end service before placement, counselor will notify Provider Management to evaluate if these services will remain in the provider's agreement.

Individual Job Placement Services

Individual Job Placement Services may include the following:

- Job Search
- Application Prep and Submission
- Creating Resume for specific job
- Interview Techniques
- Contacting Employers for Job Leads
- Scheduling interviews appointments
- Accompanying Client on interviews
- Providing client interview feedback
- 90 days Placement follow-up
- Secure Employment documentation

Individual Job Placement Services

- GVRA approved provider who have these services added on their contract
- These services are not required to be coupled with any other services.
- These services are not appropriate for any Supported Employment cases.
- Job Coaching may be provided if necessary.

Individual Job Placement Services

First Payment – Service Item Code 00270 Individual Job Placement (Development/Placement) \$750.

This payment will be made to the provider at time of acceptance of referral.

Services may include but not limited to:

- Development of a 90 Day Employment Strategy that is submitted to the VR counselor within 5 days of referral.
- Staffing
- Job Search
- Interview and Resume Prep
- Job Application

Individual Job Placement Services

- The RWS staff will collaborate with the providers/employment specialist to ensure the initial requirements are met.

RWS Requirements	Provider/ES
<ul style="list-style-type: none">• Resume building-Header, education, and references.• Soft skills needed to gain employment• Communication• Use of job search engines, application, creating profiles, and setting up emails.	<ul style="list-style-type: none">• Resume building- Highlights and qualifications, work experience, and volunteer experience.• Discuss potential job opportunities relative to geographic location.• Discuss logistical concerns such as travel, transportation, living arrangements. Etc.

Employment

- **Second Payment – Service Item Code 00273** After 90 days of employment, provider can submit invoice for a final payment in the amount of \$2000.
- The following information must be submitted to the counselors/WBL team at RWS for the Second Payment or Final invoice:
 - Business Name
 - Job Location and Phone number
 - Job title
 - Proof of wages
 - Description of work including benefits if applicable
 - Description of how client job goal was met
 - Employment start date
 - Monthly Reports



Client/Provider/ES meetings

- Meetings will be held every 3 weeks with the client, assigned provider/ES, and RWS WBL team member.
- Meetings will take place during the following weeks:
 - **August 12th**
 - **September 9th**
 - **October 7th**
 - **November 4th**
 - **December 2nd**
- Meetings will take place 3pm-5pm Monday-Friday.
- Failure to attend the initial meeting will result in another provider being assigned to the client.

Employment

All Employment **must** meet WIOA standard of Competitive Integrated Employment



[RSA FAQ CIE](#)

Additional Fee Job Development/Placement

If employment fails to last 90 days or the employment opportunity selected is not a good match for the client, then the provider can be paid an additional \$350.00 to assist the client in obtaining another employment opportunity.

This additional fee is only available once per client per conditions below:

- Client fails to maintain employment for 90 days and provider has only been paid \$750.00 initial fee.
- Additional fee must be authorized by VR counselor in advance of invoicing

Additional Fee Job Development/Placement

- Additional fee is only available once per client.
- The additional fee is not eligible after the 90th day of client employment and, can only be requested after the 1st position ends (prior to 90 days).
- Provider must contact counselor and request authorization to be paid \$350.00 in advance of invoicing.

Service Item Code 00274



Additional Fee Job Development/Placement

- If the additional fee is authorized, the provider is required to include a statement with the final invoice explaining why the first position selected was not successful and what corrective steps were taken. A unique code has been created for the additional fee. Provider Management will monitor expenditures using this code. Additionally, analysis will be conducted of provider outcome and determine if service remains in the provider's contract.

Additional Payment

If the employment obtained by the client is CIE that meets their IPE, last the 90 days, falls into one of the occupations listed by Technical College System of Georgia, the provide will be eligible for an additional \$80. These occupations are in high demand, and pay above entry level wage. The list occupations can be found in the link below.

[HDCI Occupations List – TCSG | Technical College System of Georgia](#)

Service Item Code 00275

Fee Schedule

Service	Service Item Code	Fee	Per Unit of Measure (Client, Hour, etc)	Miles To Deliver Services
Individual Job Placement Services	00270	\$750.00	Paid at Referral	Payable to provider when referral accepted. Covers all work associated with identifying and obtaining employment for client.
	00273	\$2,000.00	Successful Closure after 90 days	N/A
	00274	\$350.00	If employment fails to last 90 days or it is apparent that the employment opportunity selected is not a good match for the client, and then the provider can be paid an additional \$350.00 to assist the client further in obtaining another employment opportunity. This additional fee is only available once per client per conditions below:	<p>This additional fee is only available once per client per conditions below: Additional fee must be authorized by VR counselor in advance of invoicing</p> <p>Additional fee is only available once per client.</p> <p>The additional fee is not eligible after the 90th day of client employment and, can only be requested after the 1st position ends (prior to 90 days).</p>
	00275	\$80.00		Employment falls into one of the Occupations listed by TC SG (Technical College System of Georgia) will be eligible for an additional \$80.00 fee that can be approved by VR counselors. The list represents the occupations in each of Georgia's key industries that are in demand, pay an above-average entry level wage, and considered strong options for pursuing a successful career in Georgia.

Questions & Answers

Thank you for your time and attention today.

We appreciate all you do for Georgians with disabilities.

GVRA Provider Management

