

Q&A USED DURING THE PROVIDER INFORMATION FORUM

10/14/2021

- 1. Q: If I had a VR Agreement in FY21 and have not signed the FY22 Agreement, will I still be able to work with VR clients and receive authorizations?**

A: You can receive authorizations up to October 29, 2021. The FY22 signed agreement with other requested documents must be received by GVRA no later than Friday October 29, 2021. Agreements received after the deadline will not be executed for FY22.

- 2. Q: I signed the signature page and returned it. Is that all I need to do?**

A: No. You must sign the signature page and return all pages of the Agreement in addition to the ***Certificate of Insurance listing GVRA as a certificate holder***

- 3. Q: I signed my Agreement; does that mean that my Agreement has been fully executed?**

A: No. The Agreement is not fully executed until the GVRA Executive Director signs and you receive a copy that states this is your fully Executed Agreement.

- 4. Q: Why is the amount of my Agreement different from past years?**

A: in the 2021 July Provider Information Forum, we explained the methodology used this year to determine Provider Agreement amounts. The following into consideration:

- Number of providers for each service
- Utilization over the past 3 years
- Number of clients receiving each service in each district historically
- Discussions with Districts to get input on provider needs

- 5. Q: I noticed that this year only federal funds are listed in my Agreement and there are no state funds. What is the reason?**

A: This year the Agency shifted our funding sources to maximize federal grant dollars. We shifted state funds to GVRA operations and are using the federal dollars to fund 100% for 12 months the Provider Agreements.

Q&A USED DURING THE PROVIDER INFORMATION FORUM

10/14/2021

6. Q: **Did this change result in a reduction in my Agreement amount for this year in comparison to previous years?**

A: No, the analysis just mentioned was conducted for each provider and the amount recommended is the full amount in the Agreement with no deduction resulting from the funding source.

7. Q: **What is the status of the recommendation to pay travel mileage to providers?**

A: As you know the Provider Management Task Force made a recommendation that was explained to all providers in the July 2021 Forum meeting which is under consideration by the Agency. It was not finalized before the FY22 Agreements were prepared.

8. Q: **If I receive authorizations from staff that exceed the amount in my FY22 Agreement, can my contract amount be increased?**

A: Yes, If an adjustment is needed we will coordinate with you. Adjustments, if made, will be based on the length of time remaining in the fiscal year and the projected amount needed for that period.

9. Q: **Some of the services that I was approved for were not included in my Agreement, what should I do?**

A: Send a note to Providermanatgement@gvs.ga.gov and we will follow up with you to update the services in your agreement.

- 10.Q: **How do I add additional services to my agreement?**

A: Start by reviewing the provider qualifications for the service in the Provider Guidelines Manual. Submit the qualifications to Providermanagement@gvs.ga.gov and we will review the information, contact you if we have any questions and if acceptable amend your agreement to include the additional services.

- 11.Q: **When I reviewed the FY22 Agreement, I noticed that my business address was not correct, or I noticed that the name of the principle signing the agreement is wrong or has recently changed what should I do?**

Q&A USED DURING THE PROVIDER INFORMATION FORUM

10/14/2021

A: As soon as you can, please provide the correct information. Some changes will require documentation to validate. Notify us of the change and we will be happy to inform you of what is needed update the information.

12.Q: We provided Pre-ETS in FY20 and would like to return to being a Pre-ETS provider, can you add it back into our Agreement.

A: The Program changed in FY21. We will be happy to meet with you to explain the changes and if you can meet the current requirements, Pre-ETS can be added to your Agreement.

13.Q: What services do you need additional providers to deliver?

A: The most requested services by VR client services staff are Customized and Supported Employment, Pre-ETS and Job Placement that is not coupled with other services.

14.Q: For some of the Pre-ETS Services there is a minimum number of participants required. During COVID it has been difficult to meet the minimum number. Will the Agency consider lowering the number or making an exception until referrals and COVID conditions return to more normal contracting?

A: We encourage provider to meet the minimum number however, for the FY22 Agreement year we will allow exceptions so that students can participate in pre ETS programs.

15.Q: What is the last day to return the signed FY22 Agreement with the Certificate of Insurance If I want to be a FY22 GVRA Provider?

A: The last day is Friday, October 29, 2021. If you have any questions, we are happy to assist you. Send communications to providermanagement@gvs.ga.gov.
